

## Virtual Multi-Agency Resource Center (MARC)

A Multi-Agency Resource Center (MARC) is designed to allow residents access disaster related relief services and information to aide in the recovery process following a natural disaster or hazard. A MARC brings together representatives from local and state agencies as well as essential support organizations. If a service you need is not listed below, please contact your local emergency management agency (directory below).

### **American Red Cross**

- [Information, Referrals](#)
- [Emergency Shelter](#)
- [Emergency Supplies](#)

### **Attorney General**

- [Fraud Complaints](#)
- [Identity Theft](#)
- [Report Scams](#)

### **Department on Aging**

- [Senior HelpLine](#)
- [Service Gaps](#)
- [Evaluate Needs](#)

### **Department of Commerce and Economic Opportunity**

- [Local Government Recovery Grants](#)
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### **Department of Employment Security**

- [Unemployment Insurance Trust Fund](#)
- [Employment services to employers and job seekers](#)

### **Department of Human Services**

- [SNAP Benefits / replacement](#)
- [Mental Health](#)
- [Childcare referrals](#)

### **Department of Insurance**

- [Policy Questions](#)
- [Claims Process](#)

### **Department of Public Health**

- [Clean-Up Tips](#)
- [Safety Information](#)
- [Local Health Department Contacts](#)

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### **Department of Veterans Affairs**

- [Service referrals](#)
- [Replacing Lost Documents](#)

### **IDNR Office of Water Resources**

- [The National Flood Insurance Program](#)
- [Flood Insurance](#)
- [Floodplain Maps](#)

### **Illinois Voluntary Organizations Active in Disasters**

- [Partners](#)
- [Resources](#)

### **Local EMA Directory**

- [Find your Local Emergency Management Office](#)
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### **Salvation Army**

- [Emotional Care](#)
- [Social Services](#)
- [Emergency Supplies](#)

### **Substance Abuse and Mental Health Services Administration**

### **Secretary of State**